

The following are comments/questions that were submitted via www.ReaganExtension.com and the responses that were sent to each individual. Names and personal information are removed for privacy.

In addition to these comments, individuals have signed up to receive updates.

Sent: Saturday, March 13, 2010 8:23 AM

To: info@reaganextension.com

Subject: RE: Response from www.ReaganExtension.com

Dear Project Team,

I have mulled this over for the last couple of weeks deciding on what it is that would meet my intentions. What I would really like is ALL questions submitted to be posted, with any appropriate responses, on the website. Responses to inquiring individuals are just that. I can understand your reluctance to do that as you may be held to your answer down the road, but I figure you are a fairly mature company and should be able to survive any backlash from the people if you are above board and answer the questions as honestly as you can.

FYI you continue to send out meeting updates with broken links.

So, at the very least, I would like written responses to my queries, which I will most likely share, so why not just post them on the website.

Thank you for giving me some options on how to address my questions, and my choice of a documentable response is the choice that I must decide.

Thank you,

Response:

Sent: March 22, 2010

With this note we are addressing your most recent comments and questions submitted via www.ReaganExtension.com and attached for reference.

As you know, we currently distribute the comments and Project Team responses at the Citizens Advisory Group meetings for the benefit of broad understanding public perspectives. We omit personal contact information to maintain the privacy of those submitting comments and to be consistent with our privacy statement online. Going forward, we will post that handout in the meeting materials section of the Citizens Advisory Group tab on www.ReaganExtension.com.

You mentioned distribution of broken links and our testing of the distributed links has not resulted in any errors. We would like to help resolve any technical issues you are experiencing and a screen shot or more detailed description may help us do so.

Related to the impact on current roads due to a possible extension of the Reagan Parkway, that is being analyzed as we investigate potential corridors for further study. Your concerns about creating "dead ends" and unaesthetic roadways are valid. Different corridors will have different impacts to the built and natural environment: the relative value and degree of these impacts are being considered in our route selection analysis. Safe, efficient and effective traffic management is a priority of the project.

Related to handouts being available to observers, we always make extra copies but it is impossible to predict the number of public attendees. We have adjusted and increased the quantities we bring and will continue to respond to public interest in the handouts. We also post meeting materials within days of the Citizens Advisory Group meetings.

Lastly, you asked about CAG members being identified. You will find their information in two locations on www.ReaganExtension.com: in the Citizens Advisory Group tab and in the Contact Us tab.

We hope that this information is helpful and we are available in-person or via email to continue the dialogue.

Sincerely,

The Project Team

Response:

March 2, 2010:

Thank you for attending the Citizens Advisory Group (CAG) meeting last Wednesday; we appreciate your continued interest in the feasibility study project for the Ronald Reagan Parkway Extension.

You have submitted a number of questions and comments via www.ReaganExtension.com. Our process is to respond to comments via email but your statements at the recent CAG meeting indicated that the current process may not be meeting your needs. We would like to offer you the opportunity to talk directly with a Project Team and/or County representative to answer your questions. If you would like a phone call, please provide us with telephone contact information and the best time to reach you. If you would prefer receiving written responses, please reply indicating so.

The option to contact Citizens Advisory Group members is also available via www.ReaganExtension.com.

Sincerely,
The Project Team

Comments:

23/02/2010 4:03 PM

It was really poor customer service to change the web address, not tell anyone, and then send out a 2/10/10 meeting update that takes you to <http://www.gwinnettcountry.com> instead of to the Ronald Regan site. I had to go find the new address. Come on, work with us... This is just sloppy. Peter Wray

18/02/2010 6:38 AM

2/18/10 After reviewing the 2/10/2010 meeting minutes I noticed that the 'contact us' questions/comments that were given to the CAG were not included. I would really like to see all of those responses listed (even if sanitized) in the FAQ tab or at least included with each CAG meeting minutes. Please explain your reluctance at sharing this information. Thank you.

15/02/2010 8:16 AM

2/15/10 Question: Will any existing roads, that will be absorbed or impacted by an extension of the Ronald Regan Parkway, remain accessible for local traffic flows? The concern is obvious; we will still need to go to the store, work, school, maintain neighborhood continuity, etc. If you look at what I-20 did to the Grant Park area you will find numerous dead ends that use to be through streets, and those highway walls that were installed to protect the area from noise and such, "what a horror."

15/02/2010 8:14 AM

2/15/10 The use of handouts during the CAG meetings are an important part of the discussion. That said, the purpose of holding open meetings is so that observers can help insure that any activities are handled in a correct manner. So, any materials handed out should also be made available to the observers. for example; the criteria matrix form on the PowerPoint slide was so small that it was useless. I understand the cost of producing these handouts, but to print out a couple of extra copies of the handouts to be shared by the observers would be nice. If you are presenting these to the CAG then they should become public knowledge, I am unaware of any signed agreements preventing the CAG from sharing any and all information received as they see fit. So... In summation, in the spirit of working with the community, handouts should also be distributed to the observers or be displayed in a manner that is in a viewable format (for example good PowerPoint slides). It should be fairly obvious that the observers are attending because they are very interested in the on-going process and the more buy-in you create...

15/02/2010 8:11 AM

2/15/10 After attending the 2/10/10 meeting all I can say is 'Thank God for the environmentalist'. Those two ladies are more attuned to not only what impacts environment but what impacts the people, too. The fact that the County and Skanska incorrectly identified who owned protected wetlands and incorrectly

labeled the protection category did not leave me with any warm and fuzzy feelings either. Once again, I ask that the CAG members be identified in the minutes, including their stakeholder group (School, Business, etc.) and if they are present or excused. Thank you,

15/02/2010 8:07 AM

2/15/10 At the 2/10/10 meeting it was stated that questions and/or comments posted on the internet site and shared with the CAG are sanitized to remove the identity of the submitter. WHY? Your site does not promise anonymity. However, if that is important, your site could include a check box where the user could choose to have their identity protected. As for me you can identify me on any comments I make. If people can't make comments without fear of retribution then the Gwinnett County Government has an image problem (real or perceived).

15/02/2010 8:06 AM

2/15/10 Question: At the 2/10/10 meeting a comment was made that the toll road could not constrain access to existing roads. I am interpreting that to also mean that no existing roads can be made into a toll road. That would also indicate that the entire Ronald Regan Extension Parkway toll road would have to be either a new road or new lanes added to existing roads. Is that true? Can you comment?

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